

客戶重要通知

Important Notice to Customers



Important Notice on Unauthorized Remote Account Opening and Loan Application through Identity Theft

CCB (Asia) noticed that fraudsters have recently used mobile applications to lure and collect personal information such as identity, facial features and addresses, for bank account opening remotely through mobile phones, and apply loans without authorization under victims' name, subsequently transfer the loan proceeds to third-party accounts.

CCB (Asia) would like to alert all customers and the general public, be careful when using mobile applications, to avoid facial features and personal information leakage, open accounts and set up passwords with your own mobile phones or electronic devices, and should not submit application with mobile phones or electronic devices provided by third parties.

Customers are urged to stay vigilant for the protection of their personal information. If customers identify any suspicious or have provided personal information to suspected fraudulent or conducted any financial transactions as instructed in suspicious communications, should immediately report the case to the Police for investigation, and call Bank's Phone by Bank at 2779 5533 for assistance.

For more security tips, please visit the Security Tips of the Bank's website: https://www.asia.ccb.com/hongkong/personal/online_security

China Construction Bank (Asia) Corporation Limited