

客戶重要通知

Important Notice to Customers



推出登記退稅服務通知

為了向客戶提供多元化服務，由 2017 年 3 月 1 日起本行推出與財政局合作之登記退稅金或其他給付金服務，客戶可參閱以下登記及推廣內容：

登記對象*	<ul style="list-style-type: none">- 年滿 18 歲持“澳門居民身份證”之人士或“外地僱員身份認別證”之人士- 持有有效之澳門元儲蓄/支票賬戶之本行客戶
登記方式	<ul style="list-style-type: none">- 支行櫃檯登記 客戶本人攜帶“澳門居民身份證”或“外地僱員身份認別證”前往本行任一支行填妥登記退稅金或其他給付金服務聲明書- 透過電話銀行熱線登記 客戶致電電話銀行熱線(853) 0800 555 後按 1 字(廣東話)、按 8 字(聯絡客戶服務主任)、按 1 字(一般銀行服務)、按#字(沒有銀行編號)，由客戶服務主任協助完成登記

如有查詢，請與本行職員聯絡、致電本行客戶服務熱線(853) 0800 555 或登入本行網址mo.ccb.com。

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Launch of the Tax Refund Registration Service

In order to provide diversified services to customers, the Bank has launched the tax refund and other payments registration service which is in cooperation with the Financial Services Bureau from March 1, 2017. Customers can refer to the following registration and promotion contents:

Eligible Customer *	<ul style="list-style-type: none">- Aged 18 or above and Macao Identity Card or Non-Resident Worker Identity Card Holder- Bank customer who is holding a valid MOP saving / current account
Registration Method	<ul style="list-style-type: none">- Register at our subbranch Customer bring along with "Macao SAR Resident Identity Card" or "Non-Resident Worker Identity Card" and reach any subbranch of the Bank to fill in tax refund and other payments registration declaration form- Register via Bank By Phone Customer call our Bank By Phone hotline (853) 0800 555 then press 2 (English), 8 (To speak with customer service officer), 1 (banking service), # (do not have customer ID), customer service officer would assist to complete the service registration

For enquiry, please contact our subbranch staff, call our Customer Service Hotline at (853) 0800 555 or visit mo.ccb.com.