

Frequently Asked Questions

About the Terms and Conditions of Priority Pass™ Membership Effective from July 2, 2026

I) Priority Pass™ Membership

1. Can I still apply for Priority Pass™ membership?

Starting from July 2, 2026, no applications for Priority Pass™ membership will be accepted regardless of when you apply for your CCB (Asia) Visa Infinite Credit Card.

2. Will my Priority Pass™ Membership card (“PP Card”) be renewed upon expiry?

If your PP card expires on or before June 30, 2026, it will be renewed. If it expires on or after July 31, 2026, it will not be renewed.

3. Can I continue to use Priority Pass™ membership if my PP Card is not renewed?

No.

4. If my PP card expires after December 31, 2026, can I continue to use Priority Pass™ membership until when?

You may continue to use it until December 31, 2026. Starting January 1, 2027, usage will be ceased.

5. If my PP card is lost/stolen/damaged, can I still apply for replacement?

Yes. Please note that there is an HKD100 fee for issuing a replacement card.

6. Where can I see the validity period of my PP card?

Please refer to the expiration date (DD MMM YY) printed on your PP card.

II) Priority Pass™ Lounge Fees

1. Under what circumstances can I enjoy free access to Priority Pass™ lounges or incur relevant charges?

Principal cardholders can enjoy complimentary access to PP lounges during their first cardmembership year^.

Starting from the second cardmembership year onward, accumulate a total spending of HKD60,000 within the same cardmembership year or by December 31, 2026 (whichever is earlier), allowing you to enjoy complimentary PP lounge access during the same cardmembership year or by December 31, 2026 (whichever is earlier).

^Cardmembership year: please refer to the expiry date displayed on your CCB (Asia) Visa Infinite Credit Card; e.g., "VALID THRU 07/29" indicates August 1 through July 31 as each annual membership period.

2. When will lounge usage fee be charged?

If you have used the lounge service but cannot fulfill the HKD60,000 spending requirement, the lounge usage fee will be charged at the prevailing rate to your Card account at the end of your cardmembership year, or upon termination of your Card (for whatever reason) or on or before April 30, 2027 (whichever is earlier) without prior notice.

3. Examples regarding lounge usage fee charging starting from the second credit card membership year:

-Principal Cardholder:

Example 1: Assuming credit card cardmembership runs annually from May 1st to April 30th with PP card's validity ending April 30, 2027.

- Upon expiration of cardmembership year:
 - Visit PP lounges between May 1, 2025, and April 30, 2026
 - Accumulated spending reaches HKD60,000 between May 1, 2025, and April 30, 2026
 - No charge.
- On or before December 31, 2026:
 - Visit PP lounges between May 1, 2026, and December 31, 2026
 - Accumulated spending reaches HKD60,000 between May 1, 2026, and December 31, 2026
 - No charge.

Example 2: Assuming credit card cardmembership runs annually from May 1st to April 30th with PP card's validity ending April 30, 2027.

- Upon expiration of credit card membership year:
 - Visit PP lounges between May 1, 2025, and April 30, 2026
 - Accumulated spending reaches HKD60,000 between May 1, 2025, and April 30, 2026
 - No charge.
- On or before December 31, 2026:

- Visit PP lounges between May 1, 2026, and December 31, 2026
- Accumulated spending does not reach HKD60,000 between May 1, 2026, and December 31, 2026
- Charged on or before April 30, 2027.

Example 3: Assuming credit card cardmembership runs annually from August 1st to July 31st with PP card's validity ending July 31, 2026

- Upon expiration of cardmembership year:
 - Visit PP lounges between August 1, 2025, and July 31, 2026
 - Accumulated spending did not reach HKD60,000 between August 1, 2025, and July 31, 2026
 - Charged after expiration of cardmembership year.
- On or before December 31, 2026:
 - Unable to enjoy the lounge service between August 1, 2026, and December 31, 2026, since PP card has been expired on July 31, 2026, and renewal denied.

-Accompanying Guest:

- Lounge usage fee will be calculated into the primary cardholder's credit card account irrespective of whether they are in their own credit card membership year or accumulated spending has reached HKD60,000.
- Charged on or before April 30, 2027.