

# 客戶重要通知

## Important Notice to Customers



中国建设银行(亞洲)  
China Construction Bank (Asia)

### 服務暫停通知 — 手機銀行應用程式上之流動 保安編碼及生物憑據認證服務

自 2025 年 5 月 24 日（星期六）起，我行將在建行（亞洲）企業銀行流動應用程式上推出新的流動保安編碼服務。屆時，因功能更新，目前在建行（亞洲）企業銀行流動應用程式上的生物憑據認證服務將會暫停，直至客戶完成設置其流動保安編碼。

若客戶希望重新啟動生物憑據認證服務，請先以客戶號碼、用戶名稱與密碼登入建行（亞洲）企業銀行流動應用程式。在建行（亞洲）企業銀行流動應用程式內，我行將協助客戶設置其流動保安編碼，繼而重新啟動生物憑據認證服務。

對於上述安排給客戶帶來的不便，敬請諒解。如有疑問，請隨時聯絡我行的客戶經理。

本通知之中英文文本如有歧異，概以英文文本為準。

中國建設銀行（亞洲）股份有限公司 / 中國建設銀行股份有限公司香港分行(中國建設銀行股份有限公司是於中華人民共和國註冊成立的股份有限公司)

謹啟 2025 年 5 月

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### Service Unavailability – Mobile Token and Biometric Credential Authentication Service on the Mobile Banking App

Starting from Saturday, 24 May 2025, we will be launching the new Mobile Token Service on the CCB (Asia) Business Mobile App. Due to system updates, the current Biometric Credential Authentication Service on the CCB (Asia) Business Mobile App will be suspended, pending for Customer's set up of your Mobile Token.

Should Customer would like to re-activate the Biometric Credential Authentication Service, please simply login to the CCB (Asia) Business Mobile App using your customer number, user name and password. Within CCB (Asia) Business Mobile App, Customer would be guided to set up your Mobile Token and then re-activate the Biometric Credential Authentication Service.

We apologize for the inconvenience caused. Should you have any questions, please do not hesitate to reach out to our relationship manager.

The English version of this notice shall prevail if there is any inconsistency between its English and Chinese versions.

China Construction Bank (Asia) Corporation Limited / China Construction Bank Corporation Hong Kong Branch (China Construction Bank Corporation is a company incorporated in the People's Republic of China with limited liability)

May, 2025