

# 客戶重要通知

## Important Notice to Customers



### About “Online personal and Enterprise Banking” / “Mobile Banking” / “Dragon HKPay Merchant Acquiring Services”

In view of the system maintenance works, the following Services will be temporarily suspended during the following time period:

| Date                     | Suspension Period            | Affected System         | Suspended Services   |
|--------------------------|------------------------------|-------------------------|--|
| Mar 28, 2021<br>(Sunday) | 12:00 a.m.<br>–<br>3:00 a.m. | Online Personal Banking | <ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading Service</li> <li>Investment Account Opening</li> <li>Mutual Fund Investment</li> <li>General Insurances</li> <li>Brokerage House Fund Transfer</li> <li>FX Margin Trading</li> <li>Bond Trading</li> <li>Structured Note</li> <li>Portfolio Eye</li> <li>Cash Payout Scheme</li> </ul> |
|                          |                              | Mobile Banking          | <ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading Service</li> <li>Investment Account Opening</li> <li>Mutual Fund Investment</li> <li>General Insurances</li> <li>Property Evaluation</li> <li>Cash Payout Scheme</li> </ul>  |

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|                          |                             | Website                                  | Cash Payout Scheme  |
|--------------------------|-----------------------------|--|---|
|                          |                             | FortuneLink Mobile App                   | All Services  |
| Mar 28, 2021<br>(Sunday) | 4:30 a.m.<br>-<br>6:00 a.m. | Online Personal Banking                  | All Services  |
|                          |                             | Mobile Banking                           | All Services  |
|                          |                             | Online Enterprise Banking                | All Services  |
|                          |                             | Dragon HKPay Merchant Acquiring Services | <ul style="list-style-type: none"><li>• Faster Payment System-<br/>receive fund service</li><li>• Faster Payment System-<br/>refund service</li></ul> |

Please contact our Bank staff if you have any queries.

Sorry for any inconvenience caused.