

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Temporary Service Suspension of Mongkok Nathan Road Branch and Mongkok Small Enterprise and Personal Loan Center

CCB (Asia) learned that an employee of Mongkok Nathan Road Branch (788 Nathan Road) was preliminarily tested positive for COVID-19 on February 9. To protect customers and staff members, our Mongkok Nathan Road Branch and Mongkok Small Enterprise and Personal Loan Center are temporarily closed for sterilization and thorough cleaning, banking services is suspended from February 9 (Wed) until further notice. All staff of the branch will undergo COVID-19 testing and work from home while waiting for the results.

The employee concerned is responsible for handling general customer and visitor enquiries and screening in the branch hall. He last performed his duties on February 5 (Sat). He has been wearing surgical masks when performing duties. His body temperature was normal when undergoing temperature screening before work and no symptoms of sickness were found. CCB (Asia) informs customers immediately and will monitor closely the situation and cooperate with the Centre for Health Protection (CHP).

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com. We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited