

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Temporary Service Suspension of Mongkok Chun Yee Building Branch

CCB (Asia) learned that an employee of Mongkok Chun Yee Building Branch (G/F, Chun Yee Building, No.733 Nathan Road, Mongkok) was identified as a confirmed case of COVID-19 infection by the Centre for Health Protection (CHP) on February 16. To protect customers and staff members, the branch is closed for sterilization and thorough cleaning, banking services is suspended from February 16 (Wed) until further notice. All staff of the branch will undergo COVID-19 testing according to the guidelines of the Centre for Health Protection (CHP) of the Department of Health.

The branch was closed between February 8 and 12 in view of the latest epidemic development. The employee concerned is a relationship manager and he last performed his duty at the branch on February 10 (Thu). His body temperature was normal when undergoing temperature screening before work and no symptoms of sickness were found. He has been wearing surgical mask when performing duties. His test results for COVID-19 on February 5, 8 and 10 were negative. CCB (Asia) will monitor closely the situation and co-operate with the CHP.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com.

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited