

# 客戶重要通知

## Important Notice to Customers

特別通知 Special Notice



### Temporary Service Suspension of Causeway Bay Branch and Causeway Bay Small Enterprise and Personal Loan Center

CCB (Asia) learned that an employee of Causeway Bay Small Enterprise and Personal Loan Center (3/F, Circle Plaza, 499 Hennessy Road, Causeway Bay) was informed on February 19 preliminarily tested positive for COVID-19. To protect customers and staff members, our Causeway Bay Branch and Causeway Bay Small Enterprise and Personal Loan Center were temporarily closed for sterilization and thorough cleaning on February 18 (Fri), banking services were suspended until further notice. All staff members of the branch will undergo COVID-19 testing according to the guidelines of the Centre for Health Protection (CHP) of the Department of Health.

The employee concerned last performed his duties on February 18 (Fri). His body temperature was normal when undergoing temperature screening before work and no symptoms of sickness were found. He has been wearing surgical mask when performing duties. CCB (Asia) will monitor closely the situation and co-operate with the CHP.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or [www.asia.ccb.com](http://www.asia.ccb.com).

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited