

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Temporary Service Suspension of Sai Wan Branch

CCB (Asia) learned that an outsourced security guard of Sai Wan Branch (Shop 1, G/F, 489 Queen's Road West) preliminarily tested positive for COVID-19 through rapid testing on February 21. To protect customers and staff members, the branch is temporarily closed for sterilization and thorough cleaning, banking services is suspended from February 21 (Mon) until further notice. All staff members of the branch will undergo COVID-19 testing according to the guidelines of the Centre for Health Protection (CHP) of the Department of Health.

The outsourced security guard concerned last performed his duties on February 19 (Sat). His body temperature was normal when undergoing temperature screening. He has been wearing surgical mask when performing duties and did not have any close contact with other branch staff who have been wearing surgical mask during his stay. CCB (Asia) will monitor closely the situation and co-operate with the CHP.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com.

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited