

# 客戶重要通知

## Important Notice to Customers

特別通知 Special Notice



### Temporary Service Suspension of Kwai Chung Plaza Branch

CCB (Asia) learned that an employee of Kwai Chung Plaza Branch (Shop A23, G/F, Kwai Chung Plaza) preliminarily tested positive for COVID-19 through rapid testing on February 20. Upon notification of the case, all staff members of the branch underwent COVID-19 testing according to the guidelines of the Centre for Health Protection (CHP) of the Department of Health and one employee tested positive. The branch has been closed from January 25 in view of the latest epidemic development. To protect customers and staff members, the branch is closed for sterilization and thorough cleaning, banking services continue to be suspended until further notice.

The employees concerned last performed their duties on February 17 (Thu) and 18 (Fri) respectively. Their body temperature was normal when undergoing temperature screening before work and no symptoms of sickness were found. They have been wearing surgical mask when performing duties. CCB (Asia) will monitor closely the situation and co-operate with the CHP.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or [www.asia.ccb.com](http://www.asia.ccb.com).

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited