

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Temporary Service Suspension of Tsimshatsui Humphreys Avenue Branch

CCB (Asia) learned that a non-cohabiting family member of an employee of Tsimshatsui Humphreys Avenue Branch (3 Humphreys Avenue) preliminarily tested positive for COVID-19 through rapid testing on February 22. The employee who had meal with the non-cohabiting family member on February 21 was tested negative for COVID-19 through the rapid test. To protect customers and staff members, the branch is temporarily closed for sterilization and thorough cleaning, banking services is suspended from February 22 (Tue) until further notice. All staff members of the branch will undergo COVID-19 testing according to the guidelines of the Centre for Health Protection (CHP) of the Department of Health.

The employee concerned last performed his duties on February 22 (Tue). His body temperature was normal when undergoing temperature screening. He has been wearing surgical mask when performing duties. CCB (Asia) will monitor closely the situation and co-operate with the CHP.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com.

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited