

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Temporary Service Suspension of Wanchai Branch

CCB (Asia) learned that an employee of Wanchai Branch (B/F to 1/F, 183-187 Johnston Rd, Wan Chai) preliminarily tested positive for COVID-19 through rapid testing on February 20. Another employee was informed on February 23 preliminarily tested positive for COVID-19. The branch has been closed from February 19 in view of the latest epidemic development. To protect customers and staff members, the branch is closed for sterilization and thorough cleaning, banking services continue to be suspended until further notice. Upon notification of the case, all other staff members of the branch underwent COVID-19 rapid testing and all the results are negative. They will undergo further testing according to the guidelines of the Centre for Health Protection (CHP) of the Department of Health.

The employees concerned last performed their duties on February 18 (Fri). Their body temperature was normal when undergoing temperature screening before work and no symptoms of sickness were found. They have been wearing surgical mask when performing duties. CCB (Asia) will monitor closely the situation and co-operate with the CHP.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com.

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited