

# 客戶重要通知

## Important Notice to Customers

特別通知 Special Notice



### Appointment for designated Banking Service

In view of the COVID-19 situation, to align with government's social distancing guidelines and better protect customers and our staff, various measures are in place to maintain social distancing and reduce crowd gathering in branch.

With effect from February 24, 2022 (Thu) until further notice, customers who would like to access banking services listed below, please contact our Customer Service Hotline at +852 2779 5533 in advance. Our branch staff will contact you within 5 business days to schedule an appointment for the service.

Appointment required services are as below:

- Account opening
- Account closure
- Account reactivation

We strongly encourage customers to access our banking services via our Mobile Banking, Online Banking, Bank by Phone or ATMs or by visiting our Website to make appointment for accounts, investments, insurance or loans service.

This is a special precautionary measure to safeguard the health and safety of our customers and employees while maintaining the availability of banking services. Thank you for your support and understanding.

China Construction Bank (Asia) Corporation Limited