

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Service Notice of Taikoo Shing Branch

CCB (Asia) learned that an employee of Taikoo Shing Branch (Shop 001 and 58-60, G/F, Cityplaza 2, 18 Taikoo Shing Road) who has been working from home was informed on February 24 preliminarily tested positive for COVID-19. The employee concerned last performed her duties at the branch on February 15 (Tue), her body temperature was normal when undergoing temperature screening before work and no symptoms of sickness were found. She has been wearing surgical mask when performing duties.

To protect customers and staff members, the branch has been sterilized and thorough cleaned, and remains open to serve customers. All other staff members of the branch are required to perform COVID-19 rapid tests and obtain negative results before attending work. CCB (Asia) will monitor closely the situation and co-operate with the CHP.

Customers can also enjoy banking services via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com.

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited