

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



CCB (Asia) Branch Service Change (Mar 28)

In view of the epidemic situation, to better protect staff members and maintain the availability of our services, from March 5 (Saturday), CCB (Asia) will temporarily suspend services of all branches and Small Enterprise and Personal Loan Centers on Saturdays until further notice. Below is our latest branch service arrangement:

Branches to be temporarily closed from March 28 (Mon):
(ATM service is suspended, unless otherwise specified)

District	Branches and Small Enterprise and Personal Loan Centers	Address
HK Island	** Central CCB Tower Branch	1/F, CCB Tower
	Sai Wan Branch	Shop 1, G/F, 489 Queen's Road West
	Happy Valley Branch	37 Sing Woo Road
	North Point Branch	382 King's Road
	Shaukeiwan Branch	2 Po Man Street
Kowloon	Yaumati Branch	556 Nathan Road
	** Mongkok Nathan Road Branch	788 Nathan Road
	Mongkok Small Enterprise and Personal Loan Center	1/F, 788 Nathan Road
	Mei Foo Branch	Shop N46, G/F, Mei Foo Sun Chuen, Stage 6
	Hunghom Whampoa Branch	Shop A3, G/F, Yuen Wah Building, Whampoa Estates
	Hunghom Ma Tau Wai Road Branch	G/F, 100 Ma Tau Wai Road
	Kowloon Bay CCB Centre Branch	G/F, CCB Centre, 18 Wang Chiu Road, Kowloon Bay
New Territories	Kwai Chung Plaza Branch	Shop A23, G/F, Kwai Chung Plaza
	Tai Po Branch	Shop 9B, G/F, 1 On Chee Road
	Sheung Shui Branch	67 San Fung Avenue
	Tin Shui Wai Branch	Shop 1110, 1/F, One Sky Mall
	Tuen Mun Branch	Shop 9, G/F, Tuen Mun Town Plaza 2

** ATM service is available at these branches.

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Customers who would like to use safe deposit box service at Mongkok Nathan Road Branch, please call +852 3718 7333 to schedule appointments.

Branches remain to be opened:

Adjusted business hours	District	Branches and Small Enterprise and Personal Loan Centers	Address
Mon to Fri: 9 am – 4 pm (Closed on Saturdays)	HK Island	Central Branch	6 Des Voeux Road Central
		Sheung Wan Branch	1/F – 2/F, 238 Des Voeux Road Central
		Wanchai Branch	B/F to 1/F, 183-187 Johnston Rd, Wan Chai
		Causeway Bay Branch	G/F, Circle Plaza, 499 Hennessy Road, Causeway Bay
		Causeway Bay Small Enterprise and Personal Loan Center	3/F, Circle Plaza, 499 Hennessy Road, Causeway Bay
		Taikoo Shing Branch & Premier Banking Centre	Shop 001 & 58-60, G/F, Cityplaza 2, 18 Taikoo Shing Road
	Kowloon	Tsimshatsui Humphreys Avenue Branch	3 Humphreys Avenue
		Mongkok Chun Yee Building Branch	G/F, Chun Yee Building, No.733 Nathan Road, Mongkok
		Tai Kok Tsui Olympian City Branch	Shop 109, 1/F, Olympian City 2
		Cheung Sha Wan Branch	Unit G02, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road
		Kowloon Bay CCB Centre Small Enterprise and Personal Loan Center	G/F CCB Centre, 18 Wang Chiu Road
		Kwun Tong Hoi Yuen Road Branch	56 Hoi Yuen Road
		Kwun Tong Hip Wo Street Branch	191 Hip Wo Street
	New Territories	Tsuen Wan Branch	G/F, Shop No. G21-22, Citywalk Phase 1, Tsuen Wan
		Shatin Plaza Branch	Shop 5, Level 1, Shatin Plaza
		Ma On Shan Branch	Shop No. 2111B on Level 2, Ma On Shan Plaza
		Yuen Long Branch	68 Castle Peak Road
		Tuen Mun Yan Ching Street Branch	Shop 6, G/F, 7 Yan Ching Street
		Tseung Kwan O Branch	Shop 190, Level 1, Metro City 3

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CCB (Asia) may further adjust branch manpower and resources with the development of COVID-19 situation. This may lead to a limited availability of banking services with longer waiting time and some services will be available by appointment. Cheque return telephone notification is suspended. Please ensure the accuracy of information and sufficient funds in your current account before issuing a cheque to avoid a delay in clearance and related charges. Customers can still enjoy banking services via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

Customers now can check the latest branch service arrangements at anytime by simply inputting '分行時間' via CCB (Asia) WhatsApp Business Account*. Please register now with any of the following ways:

- Scan the QR code below **OR**
- Click [https://wa.me/85229038303?text=登記建行\(亞洲\)WhatsAppNT](https://wa.me/85229038303?text=登記建行(亞洲)WhatsAppNT) **OR**
- Manually add number "+852 2903 8303"

**Currently, only Traditional Chinese enquiry service is available.*



For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com. We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited