

# 客戶重要通知

## Important Notice to Customers

特別通知 Special Notice



### CCB (Asia) Branch Service Notice

Hong Kong, March 30, 2022

Below is a list of branches with staff preliminarily tested positive of COVID-19 and the related information. The mentioned branch will be removed from the list after 14 days from the occurrence of the most recent case at the branch. Deep cleaning and disinfection at the branches concerned were arranged immediately. All staff members of the branches are required to perform COVID-19 rapid tests regularly and obtain negative results before attending work. Meanwhile, all branches on each Saturday will be closed temporarily starting from March 5 in view of the epidemic situation, until further notice.

CCB (Asia) may further adjust branch manpower and resources with the development of COVID-19 situation. This may lead to a limited availability of banking services with longer waiting time and some services will be available by appointment. Cheque return telephone notification is suspended. Please ensure the accuracy of information and sufficient funds in your current account before issuing a cheque to avoid a delay in clearance and related charges. Customers can still enjoy banking services via our Mobile Banking, Online Banking and Bank by Phone. Thank you for your understanding.

District	Branches and Small Enterprise and Personal Loan Centers	Address	Last working day at the branch
Kowloon	Tsimshatsui Humphreys Avenue Branch	3 Humphreys Avenue	Mar 28
New Territories	Tsuen Wan Branch	G/F, Shop No. G21-22, Citywalk Phase 1, Tsuen Wan	Mar 22

To protect customers and staff members, a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks are implemented. CCB (Asia) will monitor closely the situation and cooperate with the CHP.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or [www.asia.ccb.com](http://www.asia.ccb.com). We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited

FOR POSTING: Mar 30, 2022

