

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Temporary Service Suspension of Happy Valley Consumer Branch on June 14 (Tue)

CCB (Asia) learned that an employee of Happy Valley Consumer Branch (37 Sing Woo Road) was preliminarily tested positive for COVID-19 through rapid testing on June 14 before work. To protect customers and staff members, the Happy Valley Consumer Branch is temporarily closed on June 14 (Tue) for sterilization and thorough cleaning, banking services will be resumed on June 15 (Wed). All staff of the branch will undergo COVID-19 testing and work from home while waiting for the results.

The employee concerned last performed his duties on June 13 (Mon). He has been wearing surgical masks when performing duties. The employee had performed COVID-19 rapid tests before work with a negative result and no symptoms of sickness were found. CCB (Asia) will monitor closely the situation and co-operate with the Centre for Health Protection (CHP) when appropriate.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com. We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited