

# 客戶重要通知

## Important Notice to Customers



### Notification on Extension of Remittance Business Hours

To provide better customer experience, our Bank has extended the business hours for remittance transactions via Online Enterprise Banking Services, the latest business hours are as follow:

Transaction Type	Services Time
FPS Payment	24 Hours
Payment to a CCB(Asia) Account*	24 Hours
Payment to a Local Bank Account*	Submission latest by 5:00 pm on Monday to Friday (Except public holiday)
Payment to a mainland CCB Account*	HKD, CNY, USD, EUR, GBP, CAD & CHF: : Submission latest by 4:00 pm on Monday to Friday (Except public holiday)
Payments to a Global Bank*	AUD, JPY, NZD, SGD, ZAR & Other Currency: Submission latest by 4:00 pm on Monday to Friday (Except public holiday), transactions will be executed on the next business day

\*Cross-currency transactions involve spot foreign exchange trading, please note that the business hours of foreign exchange trading are Monday 09:00am to Friday 07:00pm (Except public holiday).

Transaction(s) completed within the service time will be executed on the same day, otherwise it will be executed on the next business day.

Should you have any queries, please contact our Bank.