

Important Notice to Customers

特別通知 Special Notice



CCB (Asia) Branch Service Notice

Hong Kong, August 9, 2022

Below is the information of branch staff preliminarily tested positive of COVID-19. The mentioned branch will be removed from the list after 14 days from the occurrence of the most recent case at the branch. Deep cleaning and disinfection at the branches concerned were arranged immediately. All staff members of the branches are required to perform COVID-19 rapid tests regularly and obtain negative results before attending work.

CCB (Asia) may further adjust branch manpower and resources with the development of COVID-19 situation. This may lead to longer waiting time and some services will be available by appointment. Customers can still enjoy banking services via our Mobile Banking, Online Banking and Bank by Phone. Thank you for your understanding.

District	Branches and Small Enterprise and Personal Loan Centers	Address	Last working day at the branch
Kowloon	Mongkok Small Enterprise and Personal Loan Center	1/F, 788 Nathan Road	July 29
New Territories	Tseung Kwan O Branch	Shop 190, Level 1, Metro City 3	August 2 & 4

To protect customers and staff members, a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks are implemented. CCB (Asia) will monitor closely the situation and cooperate with the CHP.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or <u>www.asia.ccb.com</u>. We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited

