### 客戶重要通知

#### **Important Notice to Customers**



## **About "Online Personal / Enterprise Banking / Mobile Banking / FortuneLink Mobile App Notice**

In view of the system maintenance works, the following Services will be temporarily suspended during the following time period:

| Affected System           | Suspended Services   | Suspension Period                      |                                      |
|---------------------------|--|--|--------------------------------------|
|                           |  | Start Time                             | End Time                             |
| Mobile Banking            | <ul><li>IPO Stock</li><li>Securities Trading</li><li>Securities Trading Account<br/>Opening</li></ul>  | Jun 3, 2023<br>(Saturday)<br>5:30 p.m. | Jun 4, 2023<br>(Sunday)<br>0:30 a.m. |
| Online Personal Banking   | <ul><li>eIPO</li><li>Securities Trading</li><li>Securities Trading Account<br/>Opening</li></ul>   |  |                                      |
| FortuneLink Mobile App    | All Services   |  |                                      |
| Online Enterprise Banking | All Securities Related Services  |  |                                      |
| Mobile Banking            | <ul> <li>IPO Stock</li> <li>Securities Trading</li> <li>Securities Trading Account Opening</li> <li>Mutual Fund</li> <li>Mutual Fund Account Opening</li> <li>General Insurance</li> <li>Property Valuation</li> </ul> | Jun 4, 2023<br>(Sunday)<br>0:00 a.m.   | Jun 4, 2023<br>(Sunday)<br>3:00 a.m. |



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|---------------------------|--|--|--------------------------------------|
| Affected System           | Suspended Services   | Suspension Period  |                                      |
|                           |  | Start Time   | End Time                             |
| Online Personal Banking   | <ul> <li>eIPO</li> <li>Securities Trading</li> <li>Securities Trading Account Opening</li> <li>Mutual Fund</li> <li>Mutual Fund Account Opening</li> <li>General Insurance</li> <li>Brokerage House Fund Transfer</li> <li>FX Margin</li> <li>Bonds</li> </ul> | Jun 4, 2023<br>(Sunday)<br>0:00 a.m.   | Jun 4, 2023<br>(Sunday)<br>3:00 a.m. |
| Mobile Banking            | All Services   | Jun 4, 2023<br>(Sunday)<br>2:00 a.m.   | Jun 4, 2023<br>(Sunday)<br>5:00 a.m. |
| Online Personal Banking   | All Services   |  |                                      |
| FortuneLink Mobile App    | All Services   |  |                                      |
| Online Enterprise Banking | All Services   |  |                                      |

Please contact our Bank staff if you have any queries. Sorry for any inconvenience caused.

