

客戶重要通知

Important Notice to Customers



About Online Personal / Enterprise Banking / Mobile Banking / ATM and Debit Card Services / Dragon HKPay Merchant Acquiring Services Notice

In view of the system maintenance works, the following Services will be temporarily suspended during the following time period:

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Mobile Banking	<ul style="list-style-type: none"> All Services 	Jul 8, 2023 (Saturday) 00:00 a.m.	Jul 8, 2023 (Saturday) 01:00 a.m.
Online Personal Banking	<ul style="list-style-type: none"> All Services 		
ATM and Debit Card Services	<ul style="list-style-type: none"> All Services 		
Dragon HKPay Merchant Acquiring Services	<ul style="list-style-type: none"> All FPS Related Services 		
Online Enterprise Banking	<ul style="list-style-type: none"> All Services 		
All corporate customers	<ul style="list-style-type: none"> "Faster Payment System" receive fund service 		

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Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Mobile Banking	<ul style="list-style-type: none">All Services	Jul 8, 2023 (Saturday) 05:00 a.m.	Jul 8, 2023 (Saturday) 06:30 a.m.
Online Personal Banking	<ul style="list-style-type: none">All Services		
ATM and Debit Card Services	<ul style="list-style-type: none">All Services		
Dragon HKPay Merchant Acquiring Services	<ul style="list-style-type: none">All FPS Related Services		
Online Enterprise Banking	<ul style="list-style-type: none">All Services		
All corporate customers	<ul style="list-style-type: none">"Faster Payment System" receive fund service		

Please contact our Bank staff if you have any queries.

Sorry for any inconvenience caused.