客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Dragon HKPay Merchant Acquiring / Wechat Account Linking / ATM and Debit Card Services Notice

In view of the system maintenance works, the following Services will be temporarily suspended during the following time period:

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Personal Mobile Banking	 elPO Securities Trading Open Securities Trading	Dec 3, 2023 (Sunday) 00:00 a.m.	Dec 3, 2023 (Sunday) 03:00 a.m.
Online Personal Banking	 eIPO Securities Trading Open Securities Trading Account Mutual Funds Trading Open Mutual Funds Account Insurance Bonds/Certificates of Deposit FX Margin Bonds/Certificates of Deposit 		
FortuneLink Mobile App	All Services		



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Wechat Account Linking Service	All Services	Dec 3, 2023 (Sunday) 01:00 a.m.	Dec 3, 2023 (Sunday) 02:00 a.m.
Personal Mobile Banking	All Services	Dec 3, 2023 (Sunday) 05:15 a.m.	Dec 3, 2023 (Sunday) 06:45 a.m.
Online Personal Banking	All Services		
Online Enterprise Banking	All Services		
FortuneLink Mobile App	All Services		
Dragon HKPay Merchant Acquiring Services	All FPS Related Services		
Wechat Account Linking Service	All Services		
ATM and Debit Card Services	All Services		

Please contact our Bank staff if you have any queries. Sorry for any inconvenience caused.

