客戶重要通知 Important Notice to Customers



Beware of Cheque Fraud

Recently, it has come to the Bank's attention that scammers posed as the buyer and claimed to be willing to make advance payment to confirm the order with the seller. The scammers would then falsify transfer records or pay in dishonoured or invalid cheques as proof of payment which would result in an increase in "account balance". However, it does not indicate successful transfer of payment as the transfer process has not yet completed. After the seller delivered the goods, the scammers could no longer be reached.

The Bank would like to remind both our valued customers and the public to stay alert and vigilant at all times. To ensure the safety and security of your accounts, please take note of the following important points:

- 1. Verify the legitimacy of transactions and the identity of individuals claiming to be the buyer before proceeding;
- 2. Double-check the actual "available balance" of your accounts when receiving cheque deposit;
- 3. Don't trust anyone simply because of a bank deposit slip, a screenshot of deposit record or an increase in "account balance"; and
- 4. Contact the Bank's hotline at 2779 5533 if you have any doubts, and report to the Police or reach Anti-Deception Coordination Centre by calling the 24-hour "Anti-Scam Helpline 18222".

China Construction Bank (Asia) Corporation Limited

