

# 客戶重要通知

## Important Notice to Customers



### Beware of Digital Fraud

The China Construction Bank (Asia) Corporation Limited would like to alert the public and its customers beware of fraudulent emails, SMS, websites and hyperlinks claiming to be from the CCB (Asia) that ask you to update personal information, change login password, follow and click hyperlinks, and logon to online or mobile banking via a link in a suspicious SMS or email. If you have acted on the request, fraudsters can retrieve your login credentials and one-time passwords, as well as conduct unauthorized transactions via your online or mobile banking.

CCB (Asia) reminds customers to stay alert and vigilant at all times and take the following measures to protect yourself from Digital Fraud:

1. Do not click any hyperlinks or open/ download any attachments or QR codes from unknown emails and SMS.
2. Do not disclose your personal information, banking details and login credentials to a third party.
3. Do not enter any personal information into any application or website from unknown sources.

CCB (Asia) will not solicit your personal information and banking details in the form of emails, SMS, hyperlinks, QR codes or attachments on third party websites.

If customers find the emails, SMS, links are suspicious, you should verify the authenticity of the above information through the Bank's website

<https://online.asia.ccb.com/PersonalHKWeb/contactus/webForm/ChgLocale2En.do>

or by calling the Bank's Telephone Banking hotline at 2779 5533 rather than just following the information/ instruction provided in the emails, SMS or links.

If you suspect that you have been a victim of Digital Fraud, you should report to the local police station immediately and contact us at 2779 5533 for reporting suspicious activity on your bank account.

For more online security tips, please visit the Bank's website under the "Security Tips" section: [https://www.asia.ccb.com/hongkong\\_tc/personal/online\\_security](https://www.asia.ccb.com/hongkong_tc/personal/online_security).

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