客戶重要通知 Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution / "Faster Payment System" Receive Fund / Dragon HKPay Merchant Acquiring Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period:

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	eIPOSecurities TradingOpen Securities Trading Account	Aug 3, 2024 (Saturday) 7:30 p.m.	Aug 3, 2024 (Saturday) 9:30 p.m.
Online Mobile Banking	eIPOSecurities TradingOpen Securities Trading Account		
Online Enterprise Banking	All Securities Related Services		
FortuneLink Mobile App	All Services		
Online Personal Banking	 elPO Securities Trading Open Securities Trading Account Mutual Funds Trading Open Mutual Funds Account General Insurance Bank Transfer Forex Margin Bond/Certificate of Deposit 	Aug 4, 2024 (Sunday) 0:00 a.m.	Aug 4, 2024 (Sunday) 3:00 a.m.







Online Mobile Banking	 elPO Securities Trading Open Securities Trading Account Mutual Funds Trading Open Mutual Funds Account General Insurance Property Valuation 		
Online Personal Banking	All Services	Aug 4, 2024 (Sunday) 3:00 a.m.	
Online Mobile Banking	All Services		
FortuneLink Mobile App	All Services		
Online Enterprise Banking	All Services		
Business Mobile App	All Services		
Host-to-Host Solution	All Services		Aug 4, 2024 (Sunday)
All Corporate Customers	"Faster Payment System" Receive Fund Service		5:00 a.m.
Online Personal Banking	All FPS Related Services		
Online Mobile Banking	All FPS Related Services		
Dragon HKPay Merchant Acquiring Services	All FPS Related Services		

Please contact our Bank staff if you have any queries.

Sorry for any inconvenience caused.

