

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / Online Enterprise Banking / Host-to-Host Solution / “Faster Payment System” Receive Fund / Dragon HKPay Merchant Acquiring / ATM and Debit Card Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period:

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
ATM and Debit Card Services	<ul style="list-style-type: none"> <li>All Jetco &amp; UnionPay Network Related ATM &amp; Debit Card Services (Included Cardless Withdrawal Function)</li> </ul>	Aug 17, 2024 (Saturday) 1:45 a.m.	Aug 17, 2024 (Saturday) 4:00 a.m.
Debit Card Services	<ul style="list-style-type: none"> <li>EPS &amp; PPS Services</li> </ul>		
Personal Mobile Banking	<ul style="list-style-type: none"> <li>Dragon HKPay UnionPay QR Code Payment</li> </ul>	Aug 17, 2024 (Saturday) 2:00 a.m.	Aug 17, 2024 (Saturday) 3:50 a.m.
Online Personal Banking	<ul style="list-style-type: none"> <li>All services</li> </ul>	Aug 18, 2024 (Sunday) 0:00 a.m.	Aug 18, 2024 (Sunday) 3:00 a.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>All services</li> </ul>		
Online Personal Banking	<ul style="list-style-type: none"> <li>All Faster Payment System Related Services</li> </ul>	Aug 18, 2024 (Sunday) 0:50 a.m.	Aug 18, 2024 (Sunday) 11:00 a.m.
Online Mobile Banking	<ul style="list-style-type: none"> <li>All Faster Payment System Related Services</li> </ul>		
Online Enterprise Banking	<ul style="list-style-type: none"> <li>All FPS Related Services</li> </ul>		
Host-to-Host Solution	<ul style="list-style-type: none"> <li>All FPS Related Services</li> </ul>		
All Corporate Customers	<ul style="list-style-type: none"> <li>“Faster Payment System” Receive Fund Service</li> </ul>		
Dragon HKPay Merchant Acquiring Services	<ul style="list-style-type: none"> <li>All Faster Payment System Related Merchant Acquiring Services</li> </ul>		

Please contact our Bank staff if you have any queries.  
Sorry for any inconvenience caused.