

# 客戶重要通知

## Important Notice to Customers



### About Online Personal Banking / Personal Mobile Banking / Online Enterprise Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution / "Faster Payment System" / Dragon HKPay Merchant Acquiring Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading</li> <li>Open Securities Trading Account</li> </ul>	Sep 7, 2024 (Saturday) 9:00 a.m.	Sep 7, 2024 (Saturday) 4:30 p.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading</li> <li>Open Securities Trading Account</li> </ul>		
Online Enterprise Banking	<ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>		
FortuneLink Mobile App	<ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>		
Online Personal Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading</li> <li>Open Securities Trading Account</li> <li>Mutual Funds Trading</li> <li>Open Mutual Funds Account</li> <li>General Insurance</li> <li>Bank Transfer</li> <li>Forex Margin</li> <li>Bond/Certificate of Deposit</li> </ul>	Sep 8, 2024 (Sunday) 0:00 a.m.	Sep 8, 2024 (Sunday) 3:00 a.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading</li> <li>Open Securities Trading Account</li> <li>Mutual Funds Trading</li> <li>Open Mutual Funds Account</li> <li>General Insurance</li> <li>Property Valuation</li> </ul>		

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Online Personal Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>	Sep 8, 2024 (Sunday) 2:00 a.m.	Sep 8, 2024 (Sunday) 5:00 a.m.
Personal Mobile Banking			
FortuneLink Mobile App			
Online Enterprise Banking			
Business Mobile App			
Host-to-Host Solution			
"Faster Payment System"			
Dragon HKPay Merchant Acquiring Services	<ul style="list-style-type: none"> <li>All "Faster Payment System" Related Services</li> </ul>		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.