

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/ Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution / “Faster Payment System” / Dragon HKPay Merchant Acquiring Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>	Oct 13, 2024 (Sunday) 2:00 a.m.	Oct 13, 2024 (Sunday) 5:00 a.m.
Personal Mobile Banking			
FortuneLink Mobile App			
Online Enterprise Banking			
Business Mobile App			
Host-to-Host Solution			
“Faster Payment System”			
All Corporate Customers	<ul style="list-style-type: none"> <li>“Faster Payment System” Receive Fund Service</li> </ul>		
Dragon HKPay Merchant Acquiring Services	<ul style="list-style-type: none"> <li>All “Faster Payment System” Related Services</li> </ul>		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.