

客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution / “Faster Payment System” Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

| Affected System | Suspended Services | Suspension Period | |
|---------------------------|---|--|--|
| | | Start Time | End Time |
| Online Personal Banking | <ul style="list-style-type: none"> eIPO Securities Trading Open Securities Trading Account | Nov 9, 2024 (Saturday) 7:30 p.m. | Nov 9, 2024 (Saturday) 9:30 p.m. |
| Personal Mobile Banking | | | |
| FortuneLink Mobile App | | | |
| Online Enterprise Banking | <ul style="list-style-type: none"> All Securities Related Services | | |
| Online Personal Banking | <ul style="list-style-type: none"> All Services | Nov 10, 2024 (Sunday) 2:00 a.m. | Nov 10, 2024 (Sunday) 5:00 a.m. |
| Personal Mobile Banking | | | |
| FortuneLink Mobile App | | | |
| Online Enterprise Banking | | | |
| Business Mobile App | | | |
| Host-to-Host Solution | | | |
| “Faster Payment System” | | | |
| All Corporate Customers | <ul style="list-style-type: none"> “Faster Payment System” Receive Fund Service | | |

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.