

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / “Faster Payment System” Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading</li> <li>Open Securities Trading Account</li> <li>Mutual Funds Trading</li> <li>Open Mutual Funds Account</li> <li>General Insurance</li> <li>Bank Transfer</li> <li>Forex Margin</li> <li>Bond/Certificate of Deposit</li> </ul>	Nov 16, 2024 (Saturday) 10:00 p.m.	Nov 17, 2024 (Sunday) 0:00 a.m.
Online Personal Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>	Nov 17, 2024 (Sunday) 0:00 a.m.	Nov 17, 2024 (Sunday) 5:00 a.m.
Personal Mobile Banking			
FortuneLink Mobile App			
Online Enterprise Banking			
“Faster Payment System”			

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Online Personal Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>	Nov 19, 2024 (Tuesday) 2:00 a.m.	Nov 19, 2024 (Tuesday) 4:00 a.m.
Personal Mobile Banking			
FortuneLink Mobile App			
Online Enterprise Banking			
"Faster Payment System"			

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.