

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / Business Mobile App / Host-to-Host Solution / “Faster Payment System” Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	<ul style="list-style-type: none"> <li>Securities Services (US Market)</li> </ul>	Feb 21, 2025 (Friday) 6:00 p.m.	Feb 21, 2025 (Friday) 7:00 p.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>Securities Services (US Market)</li> </ul>		
Online Personal Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>	Feb 23, 2024 (Sunday) 2:00 a.m.	Feb 23, 2024 (Sunday) 5:00 a.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
FortuneLink Mobile App	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
Online Enterprise Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
Business Mobile App	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
Host-to-Host Solution	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
All Corporate Customers	<ul style="list-style-type: none"> <li>“Faster Payment System” Receive Fund Service</li> </ul>		
“Faster Payment System”	<ul style="list-style-type: none"> <li>All Services</li> </ul>		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.