

# 客戶重要通知

## Important Notice to Customers



### About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution Services Notice

In view of system maintenance works, the following Services will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
Online Personal Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading (All markets)</li> <li>Open Securities Trading Account</li> <li>Mutual Funds Trading</li> <li>Open Mutual Funds Account</li> <li>General Insurance</li> <li>Bank Transfer</li> <li>Forex Margin</li> <li>Bond/Certificate of Deposit</li> </ul>	Mar 22, 2025 (Saturday) 4:00 p.m.	Mar 22, 2025 (Saturday) 7:00 p.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>eIPO</li> <li>Securities Trading (All markets)</li> <li>Open Securities Trading Account</li> <li>Mutual Funds Trading</li> <li>Open Mutual Funds Account</li> <li>General Insurance</li> <li>Property Valuation</li> </ul>		
FortuneLink Mobile App	<ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>		

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Online Enterprise Banking	<ul style="list-style-type: none"> <li>All Securities Related Services</li> </ul>		
Online Personal Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>	Mar 23, 2025 (Sunday) 2:00 a.m.	Mar 23, 2025 (Sunday) 5:00 a.m.
Personal Mobile Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
FortuneLink Mobile App	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
Online Enterprise Banking	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
Business Mobile App	<ul style="list-style-type: none"> <li>All Services</li> </ul>		
Host-to-Host Solution	<ul style="list-style-type: none"> <li>All Services</li> </ul>		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.