## 客戶重要通知

### **Important Notice to Customers**



#### Latest Scam Alert: Many Lost Millions of Dollars after Joining Fraudulent WhatsApp Groups



The Police are urging the public to beware of becoming victims of investment scams. Recently, it has been discovered that fraudsters are soliciting victims for investments through WhatsApp groups named "K 研亞洲林 sir 內部群組" or "K 研亞洲實驗室", resulting in losses of millions Hong Kong dollars.

Posing as investment experts, the scammers randomly invited people to join investment classroom groups on WhatsApp, claiming that money-making tips would be shared in the groups. The victims were then induced to download fraudulent trading platform applications to conduct transactions.

In the scams, the scammers would fabricate profit-making transaction records of the fraudulent trading platforms and lure the victims to invest more money. When the victims wanted to withdraw the funds, the customer service staff would delay the payment with various pretexts and even ask them to pay hefty handling fees. In the end, the victims failed to get back their money.



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#### Scam Alert:

- Stay alert and do not rashly believe the so-called "investment experts" you meet online;
- Do not hastily click on hyperlinks, download mobile applications, log on to any suspicious websites or download any attachments;
- The bank accounts provided by scammers usually belong to individuals or third-party agencies, with names different from the trading platforms';
- You are advised to make investment through registered investment institutions. You may check out <u>the public register of licensed persons and registered institutions</u> on the web page of the Securities and Futures Commission;
- You may enter suspicious phone numbers, web addresses or transferees' account numbers on "Scameter" of CyberDefender or "Scameter+", the mobile application of "Scameter", for security check in addition to seeking verification from relevant organisations;
- If in doubt, please call the "Anti-Scam Helpline 18222" for enquiries.

Our bank hereby reminds you to always stay high vigilance and do not hastily click on hyperlinks, download mobile applications, log on to any suspicious websites or download any attachments. If you suspect that you have been a victim of Investment Scam or have conducted any transactions with dubious third-party accounts, they should report to the Hong Kong police immediately and contact us at **2779 5533** for prompt action. You may assess more online security tips by visiting our <u>Bank's official website</u>.

China Construction Bank (Asia) Corporation Limited

