

# 客戶重要通知

## Important Notice to Customers



### About Online Enterprise Banking Services Notice

Dear Valued Customer,

To enhance the security of our Online Enterprise Banking services, we will perform a system upgrade on June 28, 2025. After the upgrade completion, customers must select "Operators in the Selected Level" when setting up customized transaction processes and click on the "Selected Operators" field. Otherwise, the setup process cannot be completed.

Please note that existing customers who have not designated a "Selected Operators" in their customized procedure but need to add or modify operators must log in to Online Enterprise Banking as the Master user and make modifications following this path:

[Management](#) > [Procedure Management](#) > [Customized Procedure](#) > [Transfer Payment/ Foreign exchange / Investment \(Time Deposit\)](#) > [Choose "Existing Custom Processes"](#) > [Modify](#)

If you have any questions, please feel free to contact your Relationship manager. Thank you.