

客戶重要通知

Important Notice to Customers



About Online Personal/Enterprise Banking / Personal Mobile Banking / FortuneLink Mobile App / Business Mobile App / Host-to-Host Solution / “Faster Payment System” Services Notice

In view of system maintenance works, the following Service(s) will be temporarily suspended during the following time period. Customers are advised to make necessary arrangement in advance.

Affected System	Suspended Services	Suspension Period	
		Start Time	End Time
FortuneLink Mobile App	<ul style="list-style-type: none"> All Securities Related Services 	Jul 25, 2025 (Friday) 6:00 p.m.	Jul 25, 2025 (Friday) 9:00 p.m.
Online Mobile Banking	<ul style="list-style-type: none"> Push Notification 	Jul 25, 2025 (Friday) 10:00 p.m.	Jul 26, 2025 (Saturday) 0:00 a.m.
Online Personal Banking	<ul style="list-style-type: none"> Payment Connect (FPS/Mainland) 	Jul 25, 2025 (Friday) 11:00 p.m.	Jul 26, 2025 (Saturday) 3:00 a.m.
Online Enterprise Banking	<ul style="list-style-type: none"> All Services 	Jul 26, 2025 (Saturday) 2:00 a.m.	Jul 26, 2025 (Saturday) 4:00 a.m.
Business Mobile App	<ul style="list-style-type: none"> All Services 		
Host-to-Host Solution	<ul style="list-style-type: none"> All Services 		
Online Personal Banking	<ul style="list-style-type: none"> eIPO Securities Trading (All markets) Open Securities Trading Account Mutual Funds Trading Open Mutual Funds Account 	Jul 27, 2025 (Sunday) 0:00 a.m.	Jul 27, 2025 (Sunday) 3:00 a.m.

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	<ul style="list-style-type: none"> • General Insurance • Bank Transfer • Forex Margin • Bond/Certificate of Deposit 		
Personal Mobile Banking	<ul style="list-style-type: none"> • eIPO • Securities Trading (All markets) • Open Securities Trading Account • Mutual Funds Trading • Open Mutual Funds Account • General Insurance • Property Valuation 		
Online Personal Banking	<ul style="list-style-type: none"> • All Services 	Jul 27, 2025 (Sunday) 2:00 a.m.	Jul 27, 2025 (Sunday) 5:00 a.m.
Personal Mobile Banking	<ul style="list-style-type: none"> • All Services 		
FortuneLink Mobile App	<ul style="list-style-type: none"> • All Services 		
Online Enterprise Banking	<ul style="list-style-type: none"> • All Services 		
Business Mobile App	<ul style="list-style-type: none"> • All Services 		
Host-to-Host Solution	<ul style="list-style-type: none"> • All Services 		
"Faster Payment System"	<ul style="list-style-type: none"> • All Services 		

Please contact our Bank staff at +852 2779 5533 (for personal customers) or +852 2903 8366 (for corporate customers) if you have any queries.

Sorry for any inconvenience caused.