

# 客戶重要通知

## Important Notice to Customers



### Security Notice Related to Bogus Phone Calls

CCB (Asia) noticed that there have been calls to our customers or the general public recently from fraudsters claiming to be staff members of China Construction Bank in Mainland China, and alleged that they had outstanding credit card payments and requested their personal information for verification. CCB (Asia) would like to alert all customers and the general public, and declare that the Bank has no connection with such calls.

CCB (Asia) reiterates that it will not request customers to provide any personal information, including banking username, password and credit card information, through phone calls, hyperlinks, QR codes or attachments embedded in SMS messages, emails or on webpages, and will not request customers to verify their banking information through phone calls.

Customers are urged to stay vigilant for the protection of their personal information. If customers receive any suspicious calls, emails and SMS messages, please contact the Bank's Phone by Bank at 2779 5533 for verification. Anyone who has provided personal information to any suspicious callers or conducted any financial transactions as instructed in suspicious communications, should immediately report the case to the Police for investigation, and call Bank's Phone by Bank for assistance.

For more security tips, please visit the Security Tips of the Bank's website: [https://www.asia.ccb.com/hongkong/personal/online\\_security](https://www.asia.ccb.com/hongkong/personal/online_security)

China Construction Bank (Asia) Corporation Limited