

## **UnionPay Cardless Withdrawal Service Guide**

### Set up a withdrawal instruction in Mobile Banking App

- Logon your Mobile Banking account and select 'Cardless Cash Withdrawal' under 'Home' section.
- **2** Tap 'UnionPay QRC Withdrawal'.





 i. Select 'Withdrawal Account' ii. Fill in 'Withdrawal Amount' iii. Read and Accept the Terms and Conditions. Tap 'Next' to proceed.





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5 Scan the QR code shown on the ATM.

Subr	nitted
Your instruction is Please proceed to withdraw cash. Press any key on tl start scanning QR	ready. UnionPay ATMs to he ATM keypad to code.
UnionPay Card	Dual Currency Debit Card
Withdrawal Amount	HKD1,000
Cancel	Scan QR code
Tips	
	QR code, please enter

4 After the withdrawal instruction is

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Please an	e place QR code within the scan ad it will be automatically scanne	frame ed

6 Cash can be withdrawn after the transaction is completed.





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### **ATM\* Screen Instruction**

1 Press any key on the PIN Pad to start



2 Select 'UnionPay QRC Cash Withdrawal'.



**3** Scan the QR code via CCB(HK&MO) mobile banking app.



#### 4 Confirm transaction details.



### 5 Enter your ATM password.







#### 7 Transaction completed and take your cash.

