

1.1 User Management - Add E-Alert User (Only Master available)

Account	Transfer	Payment	Autopay	Foreign Exchange	Settlement Agent	Investment	☐ hide
Cash Management	Featured Service	1 Management	Customer Service	Bill Pay			
Operator Management ▾		Procedure Management ▾		Setting	2 E-Alert ^	Authorization	
Menu Path : Management > E-Alert > User Management				3 User Management			
				E-Alert Management			

User Management

E-Alert User Name		
4 Add	Modify	Delete

Menu Path : Management > E-Alert > User Management

Add

E-Alert User Name :

Email :

SMS :

* Language :

Please input confirm information

* Challenge Code: 654321

* Response Code:

* Password:

Kind Reminder

Please enter country code before mobile number; For Hong Kong mobile number, please enter 852; For Mainland mobile number, please enter 86.

Add After Master login online banking, access to Management - E-Alert - User Management and click Add button, maximum to add 3 E-Alert users. E-Alert user name, email address/ mobile number are mandatory for adding E-Alert users (country code is required to enter before mobile number, please refer to the reminder), select the receiving E-Alert language, response code/ dynamic token code and password then click submit.

1.2 User Management - Modify E-Alert User (Only Master available)

Account	Transfer	Payment	Autopay	Foreign Exchange	Settlement Agent	Investment	☒ hide
Cash Management	Featured Service	Management	Customer Service	Bill Pay			
Operator Management ▾	Procedure Management ▾	Setting	Limit Inquiry	E-Alert ▾	Authorization		

Menu Path : Management > E-Alert > **User Management**

User Management

	E-Alert User Name	SMS
☒	TEST01	85298765432

Menu Path : Management > E-Alert > **User Management**

Modify

E-Alert User Name :

Email :

SMS :

* Language :

Please input confirm information

* Challenge Code: 654321

* Response Code:

* Password:

Modify

After Master login online banking, access to Management - E-Alert - User Management to select the user and click Modify button. In Modify page, E-Alert use name, email address, mobile number and language can be modify, after modify enter the response code/ dynamic token code and password then click submit.

1.3 User Management - Delete E-Alert User (Only Master available)

Account	Transfer	Payment	Autopay	Foreign Exchange	Settlement Agent	Investment	☒ hide
Cash Management	Featured Service	Management	Customer Service	Bill Pay			
Operator Management ▾	Procedure Management ▾	Setting	Limit Inquiry	E-Alert ▾	Authorization		

Menu Path : Management > E-Alert > **User Management**

User Management

	E-Alert User Name	SMS
☒	TEST01	85298765432

Add

Modify

Delete

Menu Path : Management > E-Alert > **User Management**

Delete

E-Alert User Name : TEST01

Email : 123@testing.com

SMS : 85298765432

* Language : English ▾

Please input confirm information

* Challenge Code: 654321

* Response Code:

* Password:

Submit

Back

Delete

After Master login online banking, access to Management - E-Alert - User Management to select the user and click Delete button, enter the response code/ dynamic token code and password then click submit.

2.1 E-Alert Management - Add E-Alert (Only Master available)

The screenshot shows the E-Alert Management interface. The top navigation bar includes: Account, Transfer, Payment, Autopay, Foreign Exchange, Settlement Agent, Investment, and a 'hide' button. Below this, the main menu has: Cash Management, Featured Service, Management (highlighted with a red box and number 1), Customer Service, and Bill Pay. The sub-menu for Management includes: Operator Management, Procedure Management, Setting, Limit Inquiry, E-Alert ^ (highlighted with a red box and number 2), and Authorization. The E-Alert ^ sub-menu is expanded, showing User Management and E-Alert Management (highlighted with a red box and number 3). The menu path is displayed as: Menu Path : Management > E-Alert > E-Alert Management. The function area shows: Function, TEST01, and three buttons: Add (highlighted with a red box and number 4), Modify, and Delete. An arrow points from the Add button to a modal window. The modal window has a title 'Please select business type' and a dropdown menu for '* Business type : Transfer' (highlighted with a red box and number 5). Below the dropdown is a 'Next' button (highlighted with a red box and number 6). At the bottom of the modal, there is a 'Kindly Reminder' section with the text: 'Only subscribed functions will be available for eAlerts setup.'

Add

After Master login online banking, access to Management - E-Alert – E-Alert Management, select the business type for E-Alert subscription, only the subscribed functions will be available for E-Alert setup (please refer to the reminder) and click Next.

2.1 E-Alert Management - Add E-Alert (Only Master available)

Account	Transfer	Payment	Autopay	Foreign Exchange	Settlement Agent	Investment	☐ hide
Cash Management	Featured Service	Management	Customer Service	Bill Pay			
Operator Management ▾		Procedure Management ▾		Setting	Limit Inquiry	E-Alert ▾	Authorization

Menu Path : Management > E-Alert > **E-Alert Management**

Function	TEST01
Transfer	Email Alert: ☒ SMS Alert: ☒ Min.Amount: 100.00

8 **Next** **Back**

Reminder: Only transfer within corporate client is available to trigger Transfer eAlert. Transfer eAlert is not available between transfer between corporate and personal client.

Menu Path : Management > E-Alert > **E-Alert Management**

Function	TEST01
Transfer	Email Alert: ☒ SMS Alert: ☒ Min.Amount: 100.00

Please input confirm information

9 * Challenge Code: 654321

* Response Code:

* Password:

10 **Confirm** **Back**

Add

Select the eAlert type and input the minimum amount(min. amount doesn't distinguish between currency, for example, the min. amount of transfer is set as 20, it is either transfer HKD or USD20 to trigger E-Alert), then click Next. Enter the response code/ dynamic token code and password then click Confirm.

2.2 E-Alert Management - Modify E-Alert (Only Master available)

The screenshot shows the E-Alert Management interface with the following components:

- Navigation Bar:** Account, Transfer, **Payment** (Step 1), Autopay, Foreign Exchange, Settlement Agent, Investment, ☒ hide.
- Sub-Menu Bar:** Cash Management, Featured Service, **Management** (Step 1), Customer Service, Bill Pay (Step 2), E-Alert ^ (Step 2), Authorization.
- Menu Path:** Management > E-Alert > **E-Alert Management** (Step 3).
- Dropdown Menu:** User Management, **E-Alert Management** (Step 3).
- Function List:** A table with columns Function, TEST01, Email Alert, SMS Alert, and Min.Amount. The first row shows 'Transfer' with a radio button (Step 4).
- Action Buttons:** Add, **Modify** (Step 5), Delete.

Modify

Master login online banking, access to Management - E-Alert – E-Alert Management, select the subscribed E-Alert, and click Modify.

2.2 E-Alert Management - Modify E-Alert (Only Master available)

Account	Transfer	Payment	Autopay	Foreign Exchange	Settlement Agent	Investment	☐ hide
Cash Management	Featured Service	Management	Customer Service	Bill Pay			
Operator Management ▾		Procedure Management ▾	Setting	Limit Inquiry	E-Alert ▾	Authorization	

Menu Path : Management > E-Alert > **E-Alert Management**

Function

Transfer

TEST01

Email Alert: ☒

SMS Alert: ☒

Min.Amount: 100.00

7

Next

Back

Menu Path : Management > E-Alert > **E-Alert Management**

Function

Transfer

TEST01

Email Alert: ☒

SMS Alert: ☒

Min.Amount: 100.00

Please input confirm information

8

Challenge Code: 654321

* Response Code:

* Password:

9

Confirm

Back

Modify

Confirm.

After modify the E-Alert setting, click Next. Enter the response code/ dynamic token code and password then click

2.3 E-Alert Management – Delete E-Alert (Only Master available)

Account Transfer **Payment** Autopay Foreign Exchange Settlement Agent Investment ☐ hide

Cash Management Featured Service **Management** Customer Service Bill Pay

Operator Management Procedure Management Setting Limit Inquiry **E-Alert** Authorization

Menu Path : Management > E-Alert > **E-Alert Management**

User Management

E-Alert Management

Function

TEST01

Email Alert: ☒ SMS Alert: ☒

Transfer

Add Modify **Delete**

Menu Path : Management > E-Alert > **E-Alert Management**

Function

TEST01

Transfer

Email Alert: ☒ SMS Alert: ☒

Min.Amount: 100.00

Please input confirm information

Challenge Code: 654321

Response Code:

* Password:

Confirm Back

Delete

After Master login online banking, access to Management - E-Alert – E-Alert Management, select the subscribed E-Alert, and click Delete. Enter the response code/ dynamic token code and password then click Confirm.